Greenville Utilities' Customer Newsletter • guc.com • (252) 752-7166

CELEBRATING THE PUBLIC IN PUBLIC POWER AND PUBLIC NATURAL GAS WEEKS

The first week each October marks Public Power Week and Public Natural Gas Week. GUC is proud to be a public utility because that helps our community thrive.

There is tremendous value in being publicly-owned and locally-operated. It's so much bigger than just the services we provide. It's the foundation that enables growth within our community.

It provides local control that allows us to prioritize our community's needs when making important decisions that benefit our neighbors right here at home, instead of out-of-town shareholders. It results in high reliability and investments in the community while rates remain among the lowest in the state. It also connects us to the network of public power communities across the country, giving us a broad support system and access to greater resources than we would otherwise have on our own.

CALL BEFORE YOU DIG

Whether planting a tree, putting up a fence, landscaping or starting an excavation project, Greenville Utilities strongly encourages you to follow the law and call NC 811. This number is for homes and businesses alike. Even minor contact with a pipeline, causing a small dent, chip, or crack, can lead to a natural gas, water, sewer, or electric emergency. Homeowners & contractors needing to dig can also submit their utility locate requests online, and there's even an app for that.

It's a fact: Excavation work, including digging (even in the yard) and plowing, is the most common cause of natural gas emergencies. Before excavation of any kind takes place, North Carolina State law requires you to call NC 811. Please call at least three full working days in advance so all utility lines can be professionally marked prior to digging.

NC 811 operates 24 hours a day, seven days a week, 365 days of the year.



Know what's **below. Call** before you dig.

CEASE THE GREASE

You may find yourself cooking more this time of year, so we want to remind you that fat, oil, and grease are a real "pain in the drain." They are the major cause of problems we find in sewer lines. GUC does everything it can to prevent sewer spills, but we can't do it alone. We need your help!

Things like oil, butter, margarine, shortening, pan drippings, and sauces can cause blockages in sewer lines. Clogged lines can lead to sewer spills, which are bad for the environment, and can be expensive. The best way you can prevent sewer spills is to never pour fat, oil, or grease down the drain. Instead, let it cool down, collect it in a container -- like a used soup can or jar -- and throw it in the trash.





The Greenville City Council has appointed Justin Fuller to a three-year term on the Greenville Utilities Board of Commissioners. Commissioner Fuller works in the pharmaceutical industry at Thermo Fisher Scientific in Greenville.

Greenville Utilities Board of Commissioners elected Lindsey Griffin, Mark Garner, and Ferrell Blount as their officers at the Board's July 18, 2024, meeting, Mr. Griffin, a retired construction executive, was elected Chair and has served on the Board since 2019. Mr. Garner has served on the Board since 2023 and was elected Chair-Elect. He is a retired planning and engineering consultant. Mr. Blount, President of Blount Petroleum Corporation, was re-elected Secretary. He has served on the Board since 2021.

Justin Fuller

Greenville Utilities is owned by the citizens of Greenville and is governed by an eight-member Board of Commissioners responsible for approving rates, development plans, the annual budget, and setting policy. Board members all live in our community and are GUC customers. They serve three-year terms, with a maximum of two terms.

GET READY FOR WINTER

The leaves are changing and temperatures are dropping. Cooler air will soon fall into cold winter temperatures. Now is the time to get your home ready so you can save as much as possible. Visit our website at www.guc.com/get-ready-winter for tips to help you get ready for Old Man Winter and help you stay warm and cozy, while saving energy and money in your home. While it may seem like the summer days are endless, fall and winter are just around the corner, and prepping your home now means more relaxation when the temperature drops.



PAPERLESS BILLING

We offer the convenience of paperless billing for customers who prefer not to have their utility bill mailed to them. By enrolling in Paperless Billing, customers receive their bill via email.

Signing up for eBill is easy! Just visit My Account on our website to sign up.

NEVER WORRY WITH AUTOPAY

AutoPay is GUC's automatic bill payment service. It's convenient, safe, and easy. You simply authorize payment of your monthly utility bill from your checking or savings bank account, or your credit/debit card. No stamps, no envelopes, no worries. Get all the details.



