



WHY IS MY WATER CLOUDY?



If your water is white, milky or cloudy it is probably caused by air bubbles.

TYPICAL SOURCE

Air typically enters the water system in one of two ways:

Plumbing work. Did you recently have plumbing work that required the plumber to turn the water off? Plumbing work can cause air to get trapped in the water pipes.

Temperature changes. Because cold water contains more dissolved air, this concern is most frequently seen during the winter months. The water in the distribution system is chilled by the cold outdoor temperatures. As the water comes through the pipes into the home, it warms up and can no longer hold the air. The result is very tiny bubbles.

RECOMMENDED ACTION:

Test to confirm that the cloudy water is caused by air. Fill a glass with water and let it stand for a few minutes. The tiny air bubbles should rise to the surface and the drinking water should become clear. Cloudy water that is caused by air is perfectly safe to drink. Water use can continue as normal.

If the cloudy water was caused by the water being turned off to your residence, turn on the cold water taps in your house and let them run for 5-10 minutes.