

(BOTH SIDES OF THIS NOTICE MUST BE COPIED AND DISTRIBUTED TO YOUR CUSTOMERS)

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Town of Bethel Has Not Met Monitoring Requirements

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period(s) specified in the table below, we [‘did not monitor or test’ or ‘did not complete all monitoring or testing’] for the contaminants group(s) listed and therefore cannot be sure of the quality of our drinking water during that time.

CONTAMINANT GROUP**	ENTRY POINT/ LOCATION CODE	COMPLIANCE PERIOD BEGIN DATE	SAMPLING FREQUENCY	WHEN SAMPLES WERE OR WILL BE TAKEN (Water System to Complete)
Total Trihalomethane (TTHM)	B01	4/1/2024-6/30/2024	QUARTERLY	August 2024
Haloacetic Acid (HAA5)	B02	4/1/2024-6/30/2024	QUARTERLY	August 2024

\*\* See back of this notice for the complete list of individual contaminants for each contaminant group

**What should I do?** There is nothing you need to do at this time.

**What happened? What is being done? When will the problem be corrected?**

During the second quarter 2024 Trihalomethane and Haloacetic Acid samples were collected from the Bethel distribution system on June 12<sup>th</sup>, 2024 for routine compliance monitoring. The samples were transferred to a third party for shipping to a contract Laboratory performing the analysis. During shipping the samples were lost, not delivered to the Laboratory and notification was not provided to GUC staff of the loss. GUC staff became aware of the violation on July 25<sup>th</sup>, 2024 after the second quarter had ended. 2 sets of samples were collected in August 2024 and Town of Bethel’s compliance schedule has increased from 1 sample set per quarter to 2 sample sets per quarter. GUC staff has ceased utilizing the third-party shipper and has arranged transportation utilizing dedicated courier staff with the contract Laboratory for all future sampling events.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact:

Responsible Person D. Springer, PE	System Name Town of Bethel	System Address P O Box 1847
Phone Number 252-551-1551	System PWSID # NC0474030	System Address Greenville, NC 27835

Violation Awareness Date: 7/25/2024

Date Notice Distributed: 6/1/2025 Method of Distribution: Consumer Confidence Report

**Public Notification Certification:**

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: David W. Springer (Signature) David W. Springer, PE (Print Name) 2/26/25 (Date)

## Contaminant Group List

**(BA) Total Coliform Bacteria** includes Fecal/*E.coli* bacteria. Testing for Fecal/*E.coli* bacteria is required if repeat samples confirm presence of total coliform.

**(AS) Asbestos** - includes testing for Chrysotile, Amphibole and Total Asbestos.

**(TTHM) - Total Trihalomethanes** - include Chloroform, Bromoform, Bromodichloromethane, and Chlorodibromomethane.

**(TOC) - Total Organic Carbon** - includes testing for Alkalinity, Dissolved Organic Carbon (DOC), Total Organic Carbon (TOC) and Ultraviolet Absorption 254 (UV254). Source water samples must be tested for both TOC and Alkalinity. Treated water samples must be tested for TOC. Source water samples and treated water samples must be collected on the same day.

**(HAA5)- Haloacetic Acids** - include Monochloroacetic Acid, Dichloroacetic Acid, Trichloroacetic Acid, Monobromoacetic Acid, Dibromoacetic Acid.

**(BB) Bromate/Bromide** – includes testing for Bromate and/or Bromide.

**(CD) Chlorine Dioxide/Chlorite** – includes testing for Chlorine Dioxide and/or Chlorite.

**(IC) Inorganic chemicals** - includes Antimony, Arsenic, Barium, Beryllium, Cadmium, Chromium, Cyanide, Fluoride, Iron, Manganese, Mercury, Nickel, pH, Selenium, Sodium, Sulfate, and Thallium.

**(LC) Lead and copper** are tested by collecting one sample and testing that sample for both lead and copper.

**(NT) Nitrate/ (NI) Nitrite** – includes testing for nitrate and/or nitrite.

**(RA) Radionuclides** - includes Gross Alpha, Radon, Uranium, Combined Radium, Radium 226, Radium 228, Gross Beta, Tritium, Strontium 89, Strontium 90, Iodine 131, and Cesium 134.

**(SOC) – Synthetic Organic Chemicals/Pesticides** - SOC's are commonly used in industrial and manufacturing processes. SOC's include 2,4-D, 2,4,5-TP (Silvex), 3-Hydroxycarbofuran, Alachlor, Aldicarb, Aldicarb Sulfone, Aldicarb Sulfoxide, Aldrin, Atrazine, Benzo(a)pyrene, Butachlor, Carbaryl, Carbofuran, Chlordane, Dalapon, Dieldrin, Di(2-ethylhexyl)adipate, Di(2-ethylhexyl)phthalate, Dibromochloropropane (DBCP), Dicamba, Dinoseb, Endrin, Ethylene dibromide (EDB), Heptachlor, Heptachlor Epoxide, Hexachlorobenzene, Hexachlorocyclopentadiene, Lindane, Methomyl, Metolachlor, Methoxychlor, Metribuzin, Oxamyl(vydate), PCBs, Propachlor, Pentachlorophenol, Picloram, Simazine, Toxaphene.

**(VOC) - Volatile Organic Chemicals**, - VOCs are commonly used in industrial and manufacturing processes. VOCs include p-Isopropyltoluene, Chloromethane, Dichlorodifluoromethane, Bromomethane, Chloroethane, Fluorotrichloromethane, Hexachlorobutadiene, Naphthalene, 1,2,4-Trichlorobenzene, Cis-1,2-Dichloroethylene, Dibromomethane, 1,1-Dichloropropene, 1,3-Dichloropropane, 1,3-Dichloropropene, 1,2,3-Trichloropropane, 2,2-Dichloropropane, 1,2,4-Trimethylbenzene, 1,2,3-Trichlorobenzene, n-Butylbenzene, 1,3,5-Trimethylbenzene, Tert-Butylbenzene, Sec-Butylbenzene, Bromochloromethane, Chloroform, Bromoform, Bromodichloromethane, Chlorodibromomethane, Xylenes (Total), Dichloromethane, o-Chlorotoluene, p-Chlorotoluene, m-Dichlorobenzene, o-Dichlorobenzene, p-Dichlorobenzene, Vinyl Chloride, 1,1,-Dichloroethylene, 1,1-Dichloroethane, Trans-1,2,-Dichloroethylene, 1,2-Dichloroethane, 1,1,1-Trichloroethane, Carbon Tetrachloride, 1,2-Dichloropropane, Trichloroethylene, 1,1,2-Trichloroethane, 1,1,1,2-Tetrachloroethane, Tetrachloroethylene, 1, 1,2,2-Tetrachloroethane, Chlorobenzene, Benzene, Toluene, Ethylbenzene, Bromobenzene, Isopropylbenzene, Styrene, and n-Propylbenzene.

### Instructions for Completing the Notice/Certification Form & for Performing Public Notice for Tier 3 Monitoring Violations

1. **Complete ALL the missing information on the “Notice to the Public.”** (Note: Under the section of the notice entitled “What Happened? What is being done? When will the problem be corrected?” describe corrective actions you took or are taking. You may choose the appropriate language below, or develop your own:

- We have since taken the required samples, as described in the last column of the table above. The sample results showed we are meeting drinking water standards.
- We have since taken the required samples, as described in the last column of the table above. The sample for coliform bacteria exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]
- We plan to take the required samples soon, as described in the last column of the table above.)

2. **Provide public notification to your customers within 12 months after you learn of the violation as follows:**

<p><b>Community systems</b> must use one of the following:</p> <ul style="list-style-type: none"> <li>• Hand or direct delivery</li> <li>• Mail, as a separate notice or included with the bill</li> </ul> <p><b>For community systems</b>, this notice is appropriate for insertion in an annual notice or the Consumer Confidence Report (CCR), as long as public notification timing and delivery requirements are met (C.F.R. 141.204(d)).</p>	<p><b>Non-community systems</b> must use one of the following:</p> <ul style="list-style-type: none"> <li>• Posting in conspicuous locations</li> <li>• Hand delivery</li> <li>• Mail</li> </ul> <p><b>For non-community systems</b>, if you post the notice, it must remain posted as long as the violation or situation persists; in no case should the notice be posted less than 7 days, even if the violation is resolved. (C.F.R. 141.204(b)).</p>
<p>(Note: <b>Both</b> community and non-community systems must use <i>another</i> method reasonably calculated to reach others <b>IF</b> they would not be reached by one of the <u>required</u> methods listed above (C.F.R. 141.204(c)). Such methods could include newspapers, e-mail, or delivery to community organizations.</p>	

- **Both sides of this public notice/certification MUST be delivered to the persons served by the water system** in order for your customers to have access to the required **Contaminant Group List**.
- If you mail, post, or hand deliver, print your notice on letterhead, if available.
- Notify new billing customers or units prior to or at the time their service begins.
- Provide multi-lingual notifications if 30% of the residents served are non-English speaking.
- Repeat the notice quarterly for as long as the violation exists.
- Should you decide not to use this enclosed notice and develop your own version instead, the mandatory language in **bold italics** may not be altered and you **MUST** include the ten required elements listed in C.F.R. 141.205.

3. **After issuing the “Notice to the Public” to your customers, sign and date the “Publication Notification Certification” at the bottom of the notice. Mail the completed public notice/certification form to the Public Water Supply Section, ATTN: Public Notification Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634 within ten days after issuing the notice (C.F.R. 141.31(d)). Keep a copy for your files.**