



GUC SOLAR PROGRAM GETTING READY TO SHINE

GUC's Community Solar Program will give our electric residential customers the option to subscribe to solar panels and receive credits on their utility bill. This is our first community solar project, making GUC the second public utility in North Carolina to build a community-owned solar farm.

It's customer-centric and easily accessible: Provides access to solar for customers who cannot or may not want to install rooftop solar. Community solar offers a valuable service to customers who are seeking renewable power but lack the financial means to buy or lease rooftop solar panels, have rooftops on which they cannot install solar panels, or may be renters. If you are a residential electric customer, you have access to community solar.

It's local: By subscribing, you are investing in projects right here in Pitt County. It's important to us to have affordable and accessible carbon-reducing solar access for all community members.

It's affordable: You have the choice to subscribe to up to five (5) panels. This option allows you to decide how community solar best fits into your budget.

Learn more about GUC's Community Solar Program and how you can participate here, visit www.guc.com/community-solar-program or scan the QR code.



DETECTING A NATURAL GAS LEAK

Natural gas is one of the most reliable, safest, and environmentally friendly fuels to use today, but leaks can occur. Learn how to recognize a gas leak by hearing, seeing, and smelling. If you answer YES to these questions take action immediately, you may have a gas leak:

- Do you **HEAR** an unusual hissing sound near gas lines or appliances?
- Do you **SEE** blowing dirt, bubbling bodies of water, and dry spots in areas that are not typically dry?
- Do you **SMELL** the rotten-egg-like odor associated with natural gas no matter how faint? (Even the faintest smell should be reported immediately).

If you think you have a gas leak, please leave the area and call our Emergency Hotline immediately at 855-SOS-2GUC (855-767-2482). Learn more about natural gas safety at guc.com/natural-gas-safety.

GOING OFF THE GRID? *Disconnect Your Service When You Move*

As the college semester comes to a close, and summer approaches, many students are planning to make big moves. If you are moving out of GUC's service area, whether you are a student or not, please contact us and disconnect your utility services. Before disconnecting services, let your property management/landlord know in advance to ensure proper disconnection or transfer procedures take place. You can request to disconnect your services online, in person, or over the phone by calling 252-752-7166.



Greenville Utilities offices will be closed:

- April 18 in observance of Good Friday
- May 26 in observance of Memorial Day
- June 19 in observance of Juneteenth

Our control room is always ready to help! Please call our Emergency Hotline at 1-855-SOS-2GUC (1-855-767-2482) for assistance with outages or other utility emergencies.



GUC NOW USING RENEWABLE NATURAL GAS

GUC has taken another significant step towards sustainability with the introduction of Renewable Natural Gas (RNG) from landfill methane at its Compressed Natural Gas (CNG) fueling station. This initiative underscores GUC’s commitment to providing environmentally responsible energy solutions that enhance the quality of life for the Greenville region.

Owners of vehicles powered by natural gas can now take advantage of all the benefits of RNG when refueling at our CNG filling station located on Easy Street. The RNG has the same chemical properties as the natural gas GUC usually offers but is sourced from the methane created as a byproduct of a Pennsylvania landfill instead of a traditional well.

By using RNG, GUC helps reduce greenhouse gas emissions and supports a cleaner environment while taking advantage of a financial incentive that keeps the cost of CNG lower than the equivalent gallon of gasoline for its customers.

IT WILL BE GETTING HOT! HOT! HOT!

Spring ushers in beautiful blooms and warmer temperatures. The hotter it gets, the more energy you use to stay cool. However, there are ways you can reduce your energy usage in the warmer months! Here are some ways:

- During hot weather, set your thermostat on the highest comfortable setting. We recommend 78 degrees or higher. Remember, every degree above 78 can save you about 4% in cooling costs. If you’re not going to be home for an extended period (more than four days), raise your thermostat to 85-88 degrees.
- Clean or change your filters monthly to keep your system running at peak performance.
- Use a ceiling fan or portable fan to supplement your air conditioning. A fan can make you feel three to four degrees cooler so you can set your thermostat a few degrees higher and save on cooling costs. Use only in occupied rooms since fans cool people, not rooms.
- Switch your central air conditioning to “auto” for better cooling and humidity control versus keeping the system switched “on” continuously.
- Unplug outside refrigerator/freezer if not in use or if items will fit in your indoor refrigerator/freezer.



HURRICANE SEASON BLOWS IN ON JUNE 1

Making sure you have reliable utilities no matter the weather is something we work on every day. We prepare for hurricanes and other weather events all year. Our team is constantly doing what we can to ensure our systems are in the best condition possible.

As you prepare for hurricane season, which begins on June 1 and lasts until November 30, here are some GUC items to keep in mind:

- Visit guc.com for our outage map and online outage reporting system.
- GUC Emergency Hotline, 1-855-767-2482, is also available 24/7/365 for an easy way to let us know you need help with emergency utility issues.
- Get a text! If you’ve included your cell phone number on your GUC account, you will automatically be enrolled if there is an outage that may affect you. Make sure your cell number is listed on your account by [logging in to your account at myaccount.guc.com](http://myaccount.guc.com) and updating the information under User Profile. You can also use our online chat or call 252-752-7166 during regular business hours to update your contact information.

