GREENVILLE UTILITIES COMMISSION UTILITY REGULATIONS

PART E RATE SCHEDULES

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LAST REVIEWED: August 2015

GREENVILLE UTILITIES COMMISSION

PART E

UTILITY RATE SCHEDULES

1.0 GENERAL

All rate schedules that are available to customers with electric, water, sewer or gas utility service will be included in this section of the Greenville Utilities Commission's Utility Regulations, as attached hereto.

2.0 <u>APPLICABILITY</u>

Each rate schedule included herein has a section of applicability defining the applicability of each rate schedule to the utility service requested or rendered.

3.0 RATE CHANGES & PUBLIC NOTIFICATION

The Commission will adjust utility rate schedules from time to time as outlined below:

- 3.1 Where an increase or decrease in electric rates is necessary to pass through, or track, increases or decreases in the Commission's cost of electrical power, then action will be taken by the General Manager/CEO to adjust the PPAs (Purchase Power Adjustments) and report action at the next regular meeting of the Commission which has been duly advertised. Following adoption of the revised rates and riders, copies of the new rate schedules and riders will be sent to all holders of Utility Regulations manuals and posted on GUC's website.
- 3.2 Where an increase or decrease in natural gas rates is necessary to pass through, or track, increases or decreases in the Commission's cost of natural gas and the costs to be tracked are reasonably uniform throughout all classes of gas rate schedules, then, action will be taken by the General Manager/CEO to adjust the PGA (purchase gas adjustment) and report action at the next regular meeting of the Commission which has been duly advertised. Following adoption of the revised rates, copies of the new rate schedules and riders will be sent to all holders of Utility Regulations manuals and posted on GUC's website.
- 3.3 The Commission will adjust electric, water, sewer or gas rates from time to time. When the Commission finds an increase or decrease in utility rates is necessary and was a part of the budget process, then action will be taken at a regular meeting of the Commission, which has been duly

advertised. Following adoption of the revised rates, copies of the new rate schedules and riders will be sent to all holders of Utility Regulations manuals and posted on GUC's website.

3.4 Where an increase or decrease in electric, water, sewer or gas rates is necessary and was not included in the annual budget process, Greenville Utilities Commission will publicize the proposed rate adjustment(s) by publishing notice not less than ten (10) days prior to the Board meeting date when the rate adjustment(s) will be considered in a newspaper of general circulation in the Commission's service area. Public input will be provided for through the public expression portion of Board meetings.

4.0 APPEALS REGARDING UTILITY RATES

Rules, regulations and policies of the Greenville Utilities Commission relating to rates charged to customers for utility services shall be interpreted and administered by the General Manager/CEO. Grievances arising thereunder likewise shall be considered and determined by the General Manager/CEO in his/her discretion. Any such decision of the General Manager/CEO shall be reduced to writing and delivered to the complaining party within five (5) business days after the decision of the General Manager/CEO. Thereafter, any customer may appeal any decision of the General Manager/CEO relating to rates to the full Commission for a hearing, upon notice of appeal to the Commission given in writing and filed with the Secretary of the Commission within fifteen (15) business days following receipt by such customer of the decision of the General Manager/CEO. A hearing on such appeal shall be scheduled and conducted by a majority of the members of the Commission within thirty (30) business days of the filing of such appeal, and the procedures relating to any such appeal shall be governed by the Administrative Procedure Act set forth in Chapter 150B of the General Statutes of North Carolina which is hereby adopted by the Commission as the rules of procedure of the Commission governing any hearing on any such appeal.

5.0 ATTACHMENTS

The following utility rate schedules are attached and included in Part E, Utility Rate Schedules, of the Commission's Utility Regulations:

Electric Rate Schedule ER-1 - Residential Electric Rate Schedule ER-2 - (Experimental) Residential Time of Use with Demand, Net Metering Electric Rate Schedule ER-3 - Residential Renewable Excess Energy Buy Back, Bi-Directional Metering Electric Rate Schedule EG-1 - Small General Service Electric Rate Schedule EG-2 - Medium General Service

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