



**Greenville Utilities**  
PO Box 1847  
Greenville, NC 27835-1847

☎ 252.752.7166

💻 www.guc.com

Your GUC bill includes a helpful account summary, current charge breakdown, and usage comparison. The layout has easy-to-read billing details so you are able to review your usage and charges more effectively. See the key features of the bill below.

### Account Identification

**Monthly Charge Breakdown**  
Quick reference for how this month's current charges breakdown by services received.

**Usage comparison**  
Quick reference on how this month's usage compares with usage during the same month last year.

Service Type	Meter No.	Usage Period	Current Read	Previous Read	Multiplier	Usage	Uom
Electric	E100000	10/18/21 - 11/16/21	97230	96933	1	297	KWH
Gas	G22777	10/18/21 - 11/16/21	514	495	1	19	CCF
Water	W107998	10/18/21 - 11/16/21	35	30	1	5	CCFW

#### Important Messages

To avoid a 1% late fee, please pay the current charges by due date.

#### Phone Numbers

Account and Billing Questions  
(252) 752-7166

#### Energy Conservation

(252) 551-1521

#### Beat-the-Peak

(252) 551-1583

#### City Fee Questions

Refuse (252) 329-4522

Stormwater (252) 329-4526

#### Power Outages, Emergencies

1-855-767-2482

#### Drinking Water Questions

(252) 551-1562

#### My Electric Bill Details

Base Facilities Charge \$21.00  
Energy Charge 297 kWh \$27.96  
NC Electric Sales Tax \$3.43  
**Total Electric Charges \$52.39**

#### My Gas Bill Details

Base Facilities Charge \$13.00  
Commodity Charge 19 CCF \$21.28  
NC Gas Sales Tax \$2.40  
**Total Gas Charges \$36.68**

#### My Sewer Bill Details

Base Facilities Charge \$11.70  
Sewer Volume Charge 3.50 kgal \$20.65  
**Total Sewer Charges \$32.35**

#### My Water Bill Details

Base Facilities Charge \$8.00  
Water Volume Charge 3.74 kgal \$17.84  
**Total Water Charges \$25.84**

#### City of Greenville

City of Greenville Charges are detailed on included page \$28.70

#### Ways to Pay

We accept the following credit cards:



**Mail**  
GUC  
PO Box 1432  
Charlotte, NC  
28201-1432  
Return bottom portion of bill with check or money order payable to GUC.



**Automatic Draft**  
Set it and forget it!  
Your bill is automatically debited from your bank account (no fee) or credit card (fee applies) each month on the due date.  
To enroll, visit [guc.com](http://guc.com).



**Phone**  
Call 1-844-507-3636  
Available 24/7  
Pay by check (no fee) or credit/debit card (fee applies).  
All major credit cards accepted.



**Online or eBill**  
Online Account Manager  
Pay electronically via secure link in the email, text or through the My Account Portal.  
Pay by check (no fee) or credit/debit card (fee applies).  
To enroll, visit [guc.com](http://guc.com).



**GUC Express**  
Inside or Drive-Thru  
501 SE Greenville Blvd  
8:00am-5:00pm  
Pay by cash, check & money order.  
Night Drop for after hours payment located next to Drive-Thru window.



**In Person**  
Inside or Drive-Thru  
401 South Greene St  
8:00am-5:00pm  
Pay by cash, check & money order.  
Night Drop for after hours payment located on Washington St. side of the building.

## Account Summary

Contact GUC

Total Due



Greenville Utilities  
PO Box 1847  
Greenville, NC 27835-1847

☎ 252.752.7166

💻 www.guc.com

#### Account Information

Account Number **1234567890**  
Account Name SAMPLE A SAMPLE  
Service Address 1234 MAIN ST  
Bill Date 11/17/21

#### My Current Charge Breakdown

For an explanation of your bill charges visit [guc.com](http://guc.com).

- Electric Charges
- Gas Charges
- Sewer Charges
- Water Charges
- City Charges



#### My Usage Snapshot

Service	This Month	Last Year
Electric	297 KWH	348 KWH
Gas	19 CCF	22 CCF
Sewer	4 KGAL	3 KGAL
Water	4 KGAL	3 KGAL

**Total Amount Due by 12/07/21**  
**\$175.96**

Thank you, we received your payment of \$172.94 on 11/02/21.

#### Account Summary

Previous Balance \$172.94  
Payments Received - Thank you! -\$172.94  
**Balance Forward \$0.00**

#### Current Charges & Adjustments

See back for charge details

- Electric Charges \$52.39
- Gas Charges \$36.68
- Sewer Charges \$32.35
- Water Charges \$25.84
- City Charges \$28.70

**Total Current Charges \$175.96**

**Total Amount Due \$175.96**

#### Did You Know?

Cold Temperatures = Higher Bills  
Most of your home's energy use is directly tied to the weather. When it gets really cold (or hot), your HVAC system has to work extra hard to keep up. Learn how to save money at [guc.com/ways-save/winter-tips](http://guc.com/ways-save/winter-tips).

Please include the bottom portion of your statement if paying by mail or bring it with you when paying in person.

Bill Issue Date: 11/17/21



Greenville Utilities  
PO Box 1847  
Greenville, NC  
27835-1847



Account Number **1234567890**  
Current Charges \$175.96  
Due Date **12/07/21**

**Total Amount Due \$175.96**

AMOUNT ENCLOSED



024503-GUC202091-CN CNF-000001  
SAMPLE A SAMPLE  
1234 MAIN ST  
GREENVILLE NC 27834-4650

SEND REMITTANCE TO:

GREENVILLE UTILITIES COMMISSION  
PO BOX 1432  
CHARLOTTE NC 28201-1432

## Payment Stub

**Current Charges**  
Breakdown of how this month's current charges breakdown by services received.

## Payment Options

You have multiple ways to pay your bill - just choose the one that's most convenient for you.